



VIÑA CONCHA Y TORO S.A. ANONYMOUS COMPLAINT PROCEDURE JUNE 2014

I. INTRODUCTION

The Audit Committee of Viña Concha y Toro S.A. (Concha y Toro) has adopted this policy for receiving, accepting, investigating and taking actions concerning anonymous complaints made by employees, customers, suppliers, shareholders and third parties regarding accounting, fraud, asset protection, auditing and any other matter related to the Company's internal controls. Also, this channel can be used to make complaints anonymously in work or social nature.

Such complaints will be confidential and this policy is applicable to Viña Concha y Toro and its Chilean and foreign subsidiaries.

II. PROTECTION FOR COMPLAINT FILERS

The policy offers protection against any discriminatory measures resulting from the accusation that the Audit Committee or management might take against the employee or person who makes an accusation in good faith and within the parameters of this policy.

III. PROCEDURE

1. At the discretion of the Audit Committee, the carrying out of this procedure, including the receipt, investigation and preparation of the accusation reports may be delegated to any of its members (Delegated person).

The Audit Committee should investigate, resolve and prepare an Investigation Report which shall be presented to the Chairman of the Audit Committee for submission to the Committee.

2. Complaints should be presented through either of two channels:

(I) The Company's web site: [conchaytoro.com](http://www.conchaytoro.com), entering <http://www.conchaytoro.com/concha-y-toro-holding/informacion-legal-cat/whistle-blower/>, where there will appear an inset in which the complaint should be set out. In making the accusation, all the details should be provided relating to the alleged breach, including the locations of witnesses and any other information that might be of value in the evaluation and final resolution of the situation.

Making the accusation through the company's web page ensures that this procedure is anonymous, it being impossible to trace the address or email address or place from which the accusation was made.

(II) Traditional mail: the accuser can make the accusation by means of a confidential letter addressed to the Audit Committee of Viña Concha y Toro, Avda. Nueva Tajamar 481, Torre norte, piso 15, Las Condes, Santiago.



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3. The Audit Committee will maintain a register of accusations received.
4. Investigations will be carried out confidentially to gather all the information necessary for carrying out the required actions.

The Audit Committee may contract the services of external auditors or specialists to support the investigation and analysis of the matters. Also, if the Delegated person considers it necessary, they may seek the help of an internal auditor, manager or any executive or other employee of the organization to investigate or resolve the accusations.

5. The Audit Committee should revise and analyze the accusations received at each of its meetings, recording the related discussion in the minutes. The costs involved in the investigation of accusations will be charged to the budget of the Audit Committee.

